



Quality Policy

SMQ-PQ-En
Version 1.0
Application Date
19/02/2026



Quality Policy

Documented information: Revision table					
Version	Date	Description of changes	Written by	Verified by	Approved by
1.0	19/02/2026	Document creation	QMS Manager	Vice-Rector in charge of Postgraduate Studies and Research	Rector of the University

1. MANAGEMENT COMMITMENT

Hassiba Benbouali University of Chlef, a public higher education institution in the People's Democratic Republic of Algeria, is committed to implementing and maintaining a Quality Management System (QMS) compliant with ISO 9001:2015.

Management affirms its commitment to:

- Provide high-quality higher education that meets the national requirements of the Ministry of Higher Education and Scientific Research;
- Ensure the satisfaction of students, teachers, researchers, socio-economic partners and other interested parties;
- Comply with applicable legal and regulatory requirements;
- Provide the necessary human, material and financial resources;
- Promote responsible, transparent and effective governance.

2. QUALITY STRATEGIC DIRECTIONS

The University's quality policy is based on the following pillars:

a) Academic and teaching excellence

- Development and continuous review of study programs;
- Modernisation of teaching methods;
- Rigorous monitoring of academic performance.

b) Development of scientific research

- Promotion of scientific output;
- Encouragement of national and international research projects;
- Valorisation of research results in the service of local and national development.

c) Satisfaction of interested parties

- Regular evaluation of student satisfaction;

- Improvement of administrative services;
- Strengthening of institutional and industrial partnerships.

d) Continuous improvement

- Definition of measurable quality objectives;
- Monitoring of performance indicators;
- Conducting regular internal audits;
- Annual organisation of management review;
- Implementation of corrective and preventive actions.

3. COMMITMENT TO THE QUALITY MANAGEMENT SYSTEM

Management ensures that:

- This policy is communicated, understood and applied by all staff;
- It is accessible to interested parties;
- It is periodically reviewed to ensure its strategic alignment;
- Consistent quality objectives are defined and regularly evaluated.

4. SCOPE OF APPLICATION

This policy applies to all undergraduate and postgraduate education and research activities of Hassiba Benbouali University of Chlef.

Date: 22 AVR 2026

The Rector

